



The Blackmore Vale Partnership

The heart of the Community

**Minutes of the Sturminster Newton Medical Centre and Marnhull Surgery
Patient Participation Group (PPG)
Held on Wednesday 21st June 2017
At Sturminster Newton Surgery at 7.30 pm**

In Attendance: Ian Gall (Chair) and 15 members of the PPG.

From the Practice: Jane Dawes

Apologies: 15 apologies had been received.

Guests: Adam Smith (Practice Paramedic), Debbie Osborn (Dorset Carers' Case Worker), Steve Hopcroft (Manager of Stour Connect)

1. The Chairman opened the meeting by welcoming everyone.
2. ***Minutes of the last meeting*** held on 15th March 2017 had been circulated.
3. ***Carers' Support:***

K. Harrison reported on the Blandford Experience. There are two practices in Blandford both have a Carers' Lead which help to identify carers and encourage them to register with their surgery. The Sturminster Carers' Lead is Sam Leiber-Young, one of the Health Care Assistants. In Blandford it started with the getting together of the Carers' Leads and a member from the PPG from both surgeries, and Debbie Osborn, a North Dorset Carers' Case Worker. They initially began by holding a carers' coffee morning once a month. Everything was available that a carer needs to know including information about grants and allowances available, and where their local Carers' Group meets. Details on respite care was also available. The PPG at Sturminster are now beginning to look at a similar idea.

It was suggested that there could be a board in the surgery listing all the different support groups that are available in the area. As a response, it was reminded that My Life My Care have a website that have an up-to-date database for local people to find the resources they need. Also available are the POPP Wayfinders who cover North Dorset and link into My Life My Care. Another suggestion was a laptop could be available in the waiting room for people to look up information, but there is no substitute for face to face discussions, which is where POPP Wayfinders excel. The meeting was asked to let the Committee know of any ideas they feel may be of help.

4. *Practice Update: Jane Dawes*

- Adam Smith was welcomed to the meeting. He is a paramedic now based at the surgery working alongside GPs. He will be working across all sites and undertaking home visits.
- A new practice nurse Anna Witt and two new receptionists have been recruited and an apprentice will be joining the team in a few months' time. The surgery is keen to offer jobs to young people of the community.
- The surgery is operating at full complement for GP cover, but have recently engaged in a "speed dating" event where 25 GP practices invited 12 newly qualified doctors to come and talk to them. From that event 5 came to visit Sturminster Newton to have a look around, and all 5 said they would like to work at the surgery. A couple of them will probably be recruited in preparation of future retirements.
- Dr Hilma Starostina, whose specialty is elderly care, has now become a Partner of the practice.
- Consideration is being given to obtaining an electric car and charger points. This would mainly be for Adam Smith, the Paramedic and for patients to use the recharging point.

- A site survey is imminent for the patient information screens in the waiting room.
- Because of the surgery merger the mobile breast screening service has been based at Abbey View Medical Centre combining the two breast screening programmes.
- A few projects are under consideration now. One being extended opening hours and another is e-consulting. E-consulting being a website where symptoms can be input and then will direct the patient in the right direction, and if necessary a doctor can call them back.

5. ***Adam Smith – Practice Paramedic***

Adam informed us that he has had 16 years as a frontline operational medic. The last 2/3 years has been mentoring student paramedics. His main duties at the practice will be carrying out home visits, thereby allowing the GP to get on with other tasks. He will also be working alongside the duty doctor. Should there be an emergency in the surgery Adam will take the lead in this situation. Emergency training of the staff will be his responsibility. Consultation with a GP will be sought if necessary in all situations. Eventually he will carry a laptop whereby he can bring up patients' records. He will be covering both Sturminster and Abbey View.

6. ***Communication:***

- **Practice Website:** This is an important resource and is kept up to date. Online services include booking an appointment with a doctor and ordering prescriptions. A few concerns were raised which JD will look at.

7. ***PPG Focus and Projects:***

- i) DNA – This is being worked on and more news will be available at the next meeting.

- ii) Dementia Friendly Surgery – Although funding has been cut for this it is still on route to happen. A new appointment by the CCG will be picking up this work.
- iii) Self-Guided Walks – Dr Ward has now signed off these walks. Finance has now been obtained and one quote has been obtained which is £320 for 1600 leaflets. It was suggested that more quotes should be obtained. John Lewis will look at this together with any grants available. It was agreed that Helen Butler, Fran Pearce and John Lewis should be thanked for the incredible amount of work of they have done.
- iv) Reception Information Screens – Already discussed.
- v) Abbey View PPG – The first meeting of their Steering Group will be held on July 5th.

8. ***Clinical Services Review:***

The Chairman read out a report on the Clinical Services Review. Further information can be found on <https://www.csr.dorsetsvision.nhs.uk/headlines> Over 18,500 people responded. A majority preferred Bournemouth Hospital as the emergency hospital and Poole as the planned care hospital. This does not affect us much being in North Dorset. North Dorset provided 38% of the reactions to CSR proposals, but only makes up 9% of the population of Dorset. This was largely due to two petitions in relation to the proposal regarding beds at the Westminster Memorial Hospital in Shaftsbury.

The CCG Governing Body will make the final decisions later in the year, but it could be two to three years before all changes are implemented.

9. ***AOB***

- 1) The Stalbridge surgery is to close but will not be merged with Sturminster Newton, however, Stalbridge will be welcome to register with our practice.

- 2) It was asked if there was a speed limit within the car park and perhaps there should be a sign. The car parking problems are work in progress and this will be added to the list, one of which is more disabled spaces.
- 3) Comments were made regarding the length of time patients are having to wait to see consultants and to have any surgery needed. There are shortages of clinicians in certain disciplines which adds to the delay. JD said that long delays can be referred to the surgery for chasing.

10. *Date of Next Meeting:*

Wednesday, 20th September 2017 at 7.30 p.m.

Wednesday 6th December 2017 at 7.30 p.m.